Building Transparency. Driving Growth.

8.9 Annexure – VIII :: Manufacturer Authorisation Format

Manufacturer Authorization Format

Ref: DIV/10082023/OUT/21077 Dated August 10,2023 Date: 18 August 2023

To

General Manager (ITV)

Small Industries Development Bank of India,

Overseas Towers, First Floor,

756-L, Anna Salai,

Chennai – 600 002

Dear Sir,

Sub: Manufacturer Authorization Implementation of proposed Software Solution for uploading RBI Returns to CIMS Portal

(RfP No: DIV/10082023/OUT/21077 Dated August 10,2023**)**

This is to certify that *IRIS BUSINESS SERVICES LIMITED will extend full warranty, Back-to-Back support throughout the contract period and ensure all product upgrades during warranty and AMC/ ATS / subscription period.*

Yours sincerely,

Name of the Authorized Signatory: Balachandran Krishnan

Designation: Whole Time Director

Name of the Organization: IRIS Business Services Limited

Date: 18 August 2023

Place: Navi Mumbai

IRIS BUSINESS SERVICES LIMITED NAVI MUMBAI